

CELLAR CLUB EMAIL BEST PRACTICES

Our main form of communication is email and is crucial to know what is taking place with your wine club shipment. Please see our recommended best practices on how to stay connected.

Mark Eberle Emails

All important club emails will come from members@eberlewinery.com. We recommend tagging this email address as important.

- If you have an iPhone you can add us to your VIP filter for email!
 - Click on the sender when viewing the email in the iPhone Mail app, click the VIP button.
 - If you want to control how your VIP emails notify you, please go into your settings app, go to the mail app, click on notifications, customize notifications, VIP, and you can set up ways to be notified.

Look for the Red Flag

All important club emails will start with a red flag. Keep an eye out for these emails.

Check Before You Delete

Make sure to read any emails coming from members@eberlewinery.com before you delete the email.

Check Spam/Junk

Make sure to check your junk and spam folder often to make sure emails aren't getting filtered into the wrong inbox. If you find our emails in your junk/spam folder, make sure to mark them not junk.

Subscribe to Text Messages

Subscribe to receive text message updates! Text the keyword to '805-238-9607'.

Text 'BA Club' for Pioneer Club

Text 'QT Club' for Legacy Club

Text 'RR Club' for Rare & Reserve.

If you ever want to opt-out, just text 'STOP' to unsubscribe.